



Independent Communications Authority of South Africa

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SUBMISSION TO COUNCIL

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Ref No: 16/2/2/1/2

TO : COUNCIL

**FROM : WILLIAM CURRIE
COUNCILLOR**

**SUBJECT : UNRESERVED POSTAL SERVICE (COURIERS) ANNUAL
COMPLIANCE AUDIT REPORT**

1 PURPOSE

The purpose of this memorandum is to:

- 1.1 advise Council on the annual compliance audit report on the monitoring for compliance of the Unreserved Postal Services conducted by Licensing and Compliance for the 2012/2013 financial year; and
- 1.2 recommend to Council to approve the report for the 2012/2013 financial year.

2. BACKGROUND

2.1 Section 20 of the Postal Services Act ("the Act") No. 124 of 1998 as amended provides that:

"No person may operate an unreserved postal service contemplated in schedule 2, unless such person is registered with the Regulator in terms of this Act and is in possession of a registration certificate issued by the Regulator".

2.2 Further, section 22 (d) of the said Act provides that:

"A person may not be registered to provide a courier service in terms of this section unless that person undertakes.

- *To receive, collect and deliver items contemplated in item 1(b) of schedule 22;*
- *To track and trace the whereabouts of any item received or collected for delivery by such person's business undertaking;*
- *To deliver items within a definite time, in the case of deliveries across international borders;*
- *To deliver items within the Republic at the latest by 13:00 of the first working day after receipt thereof."*

2.3 The Unreserved Postal Services Regulations in General Notice no. 3 published in Government Gazette No. 32859 dated 10 January 2010, requires each operator who carries out unreserved postal services to register in writing in accordance with Form A; to pay a fixed fee (R1000); and submit the registration at the head office of the Authority. The regulations are by far the only tool available to the Authority, to monitor the sector for compliance.

3. DISCUSSION

3.1 The Authority's main tool to regulate the sector and to monitor for compliance, it is therefore in line with the said legislation and regulations. However, the regulations are limited and not far reaching enough. Currently, monitoring involves physical visits in the main, where the Compliance Officer concerned, merely asks for the registration certificate and whether the licensee has paid the requisite fee.

3.2 Further, the said regulations also do not cater for the obligations along the same lines as those on other licensees in the entire industry the Authority regulates. Those obligations include, compliance with the HDI requirement, providing annual financial statements, paying USAF, etc. Consequently, our compliance monitoring in the sector is limited.

3.3 Notwithstanding, there is general and satisfactory compliance in the sector to date though.

4. UNRESERVED SERVICES DATA BASE

The Authority maintains as it should, a data base of registered unreserved postal service licensee. To date, the list of licensees stands at seventy one (71) registrants on the data base. After inspection visits were conducted in the 2012/2013 financial year, Licensing and Compliance submitted a list of couriers to Finance to verify the payment of the registration fees. All couriers who are on the Authority's data base have complied with the requirements of the unreserved postal service regulations. **(Copy of data base attached as Annexure A).**

5. RECOMMENDATION

Council to approve the Unreserved Postal Services Compliance Report for the 2012/2013 financial year.

Prepared by:



SIPHO TSOTETSI

GM: LICENSING AND COMPLIANCE

Date: 25/03/2014

Recommended by:



WILLIAM CURRIE

COUNCILLOR

Date: 25/03/2014

ANNEXURE A
COPY OF DATA BASE ATTACHED AS ANNEXURE A

Annexure A

UNRESERVED POSTAL SERVICES ("UPS")

NO	LICENSEE NAME	CONTACT PERSON	ADDRESS	FAX NUMBER	TEL NUMBER	EMAIL ADDRESS	NATURE OF SERVICE	LICENCE AREA
1	4 Seasons Logistics	Grant Lewis	PO Box 32329 Camps Bay 6040	021 931 8991	021 931 8293	grant@4seasons.org.za	UPS	National
2	Aerospeed Courier cc	Micheal Gillman	PO box 1315 Highlands 2037	086 512 4181	011 786 5586	mike@aerospeed.co.za	UPS	National
3	African Distribution Network	Simon Chalker	P.O. Box 9762 Eden Glen 1613	011 974 2591	011 974 2585	schalker@iafrica.com	UPS	National
4	Banthu Batho Management Services cc	Mfundo Thango	PO Box 5909 Durban 4000	031 201 6929	031 201 6923	banthubathogroup@gmail.com	UPS	National
5	CCD Couriers	BG Mc Cutcheon	P.O. Box 260584 Excom	011 799 5193	011 799 5000	brandon@ccdcouriers.co.za	UPS	National
6	Courier IT	Nelson	PO Box 23249 Claremont 7735	021 001 7188	021 001 7177	nelson@courierit.co.za	UPS	National
7	Citi-Sprint	A.G. McDonald	PO Box 5178 Cape Town 8000	021 511 3320	021 511 3105	citisales@kingsley.co.za	UPS	National
8	Crossroads (Skynet)	Raymond	PO Box 8807 Edenglen 1613	011 586 1000	011 586 1272	raymondn@skynet.co.za	UPS	National
9	Deliver IT	Graeme Leurs	Unit 7 Willow Road Business Park Fairview Peort Elizabeth		041 368 9101	graeme@deliveritisa.co.za	UPS	National
10	DHL International Pty Ltd	Thabelo Boo	P.O. Box 805 Isando 1600	011 921 3771	011 921 3727	thabelo.boo@dhl.com	UPS	National
11	DPD Laser Express Logistics Pty Ltd (Dawn Wing)	Alan Swanson	Suite 175, Private Bag x18 Randebosch	021 659 4090	021 659 4000	alans@laserserv.co.za	UPS	National
12	DPD Laser Express Logistics Pty Ltd	Alan Swanson	Suite 175, Private Bag x18 Randebosch	021 659 4090	021 659 4000	alans@laserserv.co.za	UPS	National
13	DPE International	William Ermen	PO Box 4471 Kempton Park 1620	(082) 529 1348	(011) 578 300	william@dpe.co.za	UPS	National
14	Expo Freight cc	Malisa Van Wyk	PO Box 14727 Bredell 1623	011 979 3385	011 979 3380	malisa@expofreight.co.za	UPS	National
15	Fast and Furious	Grant Flectcher	PO Box 2101 Rivonia 2128	011 552 4900	011 979 4941	grant@fnf.co.za	UPS	National
16	Fedex Express	Allison Peak	Private Bag X10029 Edenvale 1610	011 923 8184	011 923 8135	a.peak@fedex.supaswift.co.za	UPS	National

17	Freight Care Logistics (Pty) Ltd	Ted Khoury	PO Box 17621 Norkem Park 1631	0862603219	0110252048	tkhoury@freightcarelogistics.co.za	UPS	National
18	Global Parcel Services cc	Aletta Niemand	Po Box 6148 Alberton North 1456	01119071416	0865786123	aletta@mercuryelectrical.co.za	UPS	National
19	Globeflight	Richard Nooa	PO Box 4237 Edenvale 1610	011 974 9749	011 972 2600	info@globeflight.co.za	UPS	National
20	GMR Freight (Pty) Ltd	Martin Greysier	PO Box 27526 Benrose 2011	011 614 9202	011 624 1086	andrew@gmrfreight.co.za	UPS	National
21	Gusfro Express Services (Pty) ltd (Ges Courier Services	Solly Mothabela	PO box 2822 Kempton Park	011 975 2129	086 696 4455	sollym@gusfro.co.za	UPS	National
22	Hloni MS Trading and Projects (Pty) Ltd	Lethohonolo Mashiloane	PO Box 2884 Brits 0250	086 276 4284	078 651 4681	lethohonolomashiloane@gmail.com	UPS	National
23	Inkaba Couriers Systems	Brett Paul Kloof	PO Box 12166 N! City 7463	0213851854	0213850211	info@inkabacouriers.com	UPS	National
24	Inter MotionCommunication Postal Services (Pty) Ltd	Morton Banda	9354 Tekwane Street East park Kagiso Mogale City 1754	086 623 5498	0114105184	mortobanda@webmail.co.za	UPS	National
25	JB Courier Services	Michael Kaynongolo	PO Box 624 Musina 0900		0765193448	khumbulatrading@gmail.com	UPS	National
26	JKJ Express cc	N.K. Rudiger	PO Box 8017 Birchleigh 1621	011 974 3216	011 974 3215	jkjexpress@telkomsa.net	UPS	National
27	Kamohelo Logistics	Ngwalungwalu Mandavha Steven	PO Box 8439 Johannesburg 2000	011 333 1784	011 333 1088	stevennenetshi.co.za	UPS	National
28	KA-Gumbi Courier and Freight	Reginald Bongani Zezi	PO Box 4039 Springs 1560	011 813 1483	011 817 5844	bongani@kagumbicourier.co.za	UPS	National
29	Katlego Global Logistics	Moses Maboi	PO Box 7321 Halfway House Midrand 1685	011 315 7786	011 315 8152	mosesm@katlegoint.co.za	UPS	National
30	KTP Import & Export	Neveah Lenasch	22 Hearther rd Glenwood Durban 4001	031 201 6235	031 201 6253	admin@ktpcourier.co.za	UPS	National
31	Kwa Gijima Express Services (Pty) Ltd	Patrick David Fabricius	PO Box 51 Empangeni 3880	035 772 1801	035 772 3718	patrick@kwagijima.co.za	UPS	National
32	Linex Air Services (Pty) Ltd	Martine Forbes Shaun	PO Box 5074 Kempton Park 1620	011 394 6659	011 975 1346		UPS	National
33	Mailwise International (Pty) Ltd	Westmorland	P.O. Box 11074 Rynfields Benoni 1514	011 749 1028	011 749 1000	swestmon@mailwise.co.za	UPS	National
34	Mapencil Business Mangement	Sello Radebe	PO Box 2465 Bleomfontein 9300	086 651 4311	0716869333	city.radebe@mapencil.com	UPS	National
35	New Era Logistics Group	D Mc Graw	PO Box 658 Seapoint	021 423 7983	082 875 4157	info@neweragroup.co.za	UPS	National
36	Nightwing SA (Pty) Ltd	Ian Colyn	PO Box 559 Rivonia	086 611 9619	011 440 0114	ian@nightwing.co.za	UPS	National
37	Nogubo Trading c	Bongi Sibisi	PO Box 31188 Merebank 4059	0319094592	0319094592	nogubotrading@gmail.com	UPS	National
38	Online Courier Comphany (Internet Express	Geoffrey Ian Milto	Postnet Suite 182 Private Bag X27 Kempton Park 1620	086 612 5451	011 973 2867	ianine@internetexpressdd.co.za	UPS	National

39	Papajoe Logistics	Themba Obrey Moroka	PO Box 249 Kimberley 8300	078 185 5596	086 633 5081	logisticspapajoe2@gmail.com	UPS	National
40	Parceljet Courier International	Larry Sack	PO Box 263 Maitland 7404	021 531 3000	021 532 3000	info@parceljet.co.za	UPS	National
41	PCG Couriers (Pty) Ltd	Pieter Malherbe Kayroon Rose Karrim	PO Box 620 Howard Place 7450	021 494 2132	021 531 7447	pieter@pcgcouriers.co.za	UPS	National
42	Petty Errands cc	Dawid Liebenberg	PO Box 130 Fontainebleau 2032	011 791 1534	086 719 2481	kavroon@pettyerrands.co.za	UPS	National
43	Postnet South Africa	Alan Da costa Noel Patrick Abrahams	Private Bag x156 Halfway House 1685	0867207007	0112072900	DAWIDL@POSTNETSA.CO.ZA	UPS	National
44	Ram hand-to hand courieres	Tania Els	PO Box 506 Isando 1600	086 554 6668	011 977 5003	alan.dacosta.co.za	UPS	National
45	Relay Courier cc	Larry Wittstock	13 Madison Drive Colorado park Mitchell's palin	n/a	021 372 2212	noel@relaycourier.co.za	UPS	National
46	Schenker South Africa	Moses Mashilo	PO Box 379 Isando 1600	011 979 3578	011 971 8400	schenker@schenker.co.za	UPS	National
47	Siyanqoba Worldwide Express (Pty) Ltd	AE Saul	PO Box 1354 Umhlanga Rocks 4320	0315696011	0315696808	larryw@swe.co.za	UPS	National
48	Skynet World Express	Junior Jose Ofica	P.O. Box 8807 Eden Glen 1613	011 586 1272	011 586 1000	mosesm@skynet.co.za	UPS	National
49	SL Logistics	Ruco	Unit 4149 Greenways Strand 7140	021 852 8250	021 852 1185	asaul@iafrica.com	UPS	National
50	Snea Servicios E Correctores (South Africa) cc	Ms Mmapeu Manyaka	2415 Maphete Street Moroka Soweto 1804	086 512 4495	083 612 7844	info@portadordiarlo.co.mz	UPS	National
51	South African Post Office (Limited) trading as (SSC)	Andy Smallman	PO Box 1000, Pretoria, 0002	086 687 4986	012 649 6088	mmapeu.manyaka@postoffice.co.za	UPS	National
52	South African Courier Systems (Pty) Ltd	Vaughan Staniforth	P.O.Box 1180 Isando 1600	011 397 8361	011 397 8348	smalls@iafrica.com	UPS	National
53	Southern Right Courier	Etienne Lezar	PO Box 374 Great Brak River 6525	044 878 0653	044 878 2047	src@telkomsa.net	UPS	National
54	Star Express	A. Peak	Box 2676 Somerset West 7129	021 853 0430	021 853 0446	dawn@starexpress.co.za	UPS	National
55	Supaswift (Pty) Ltd	Kobus Nieuwoudt	Private Bag X10029 Edenvale 1610	087 742 8135	086 585 3799	a.peak@fedex.supaswift.co.za	UPS	National
56	The Courier Freight Group/XPS	Helga Steenkamp	PO Box 629 Isando 1600	086 673 2096	011 961 3074	kobus.nieuwoudt@cfgrp.co.za	UPS	National
57	The Courier Guy	Arthur Knipe	PO Box 2064 Randburg 2125	086 584 2623	0861 203 203	helga@thecourierguy.co.za	UPS	National
58	The Courier Junxion	Annette Driemeyer	PO Box 4351 Rivonia 2128	011 791 1307	011 791 1306	art@junxion.za.net	UPS	National
59	The Transit Group	Nyameka Makinza	PO Box 4457 Edenvale 1610	011 392 5829	011 974 9027	doug@tacss.co.za	UPS	National
	TNT Express Worldwide SA Pty		P. O. Box 2185 Johannesburg 2000	086 519 0239	011 437 3368	nvameka.makinza@tnt.com	UPS	National

60	ltd												
61	Triangle Couriers	Francios De Lange	PO Box 3120 George Industrial 6536		044 873 0318	044 873 0315			fdl@triangle-courier.co.za	UPS		National	
62	UTI SA (Pty) Limited	J.H Ter Bruggen	PO Box 63 The Reeds 0061		012 6733 2317	012 673 2097			sibrugge@za.go2uti.com	UPS		National	
63	UHURU Group (Pty) Ltd	Thapelo Segodi	1917 Malia Street Moletsane Soweto		086 762 2356	079 382 2386			segodit@webrmail.co.za	UPS		National	
64	Ups -SCS Pty Ltd	Chelle Putte	PO Box 524 Isando 1600		011 922 9300	011 922 9200			chelleputte@ups.com	UPS		National	
65	Value Logistics	Barry Kruger	PO box 778 Isando 1600		011 974 7244	011 570 2000			heatherc@value.co.za	UPS		National	
66	Venus Africa Security	Natasha Sookdew	PO Box 732 Irene 0062		012 665 3719	086 525 2635			sookdewn@venusafrika.co.za	UPS		National	
67	W N Courier Services	Wandile Ngcobo Nicholas David Richardson	24 Marllyn Street Little Falls Complex Waterfall East 0299		086 718 3768 011 394 1500/4361	082 394 7647			wandile.ngcobo@vodamail.co.za	UPS		National	
68	World Courier South Africa WWC Worldwide Courier Brokers	Peter Eastaugh	P.O. Box 218 Isando 1600		011 444 3275	011 394 3880			nick@worldcourier.co.za	UPS		National	
69	X2X Courier Express cc	Cliff May	P.O. Box 772 Buccleuch 2066		011 444 6463	011 444 6463			info@worldwidecouriers.co.za	UPS		National	
70	Zylec Investments (Pty) Ltd	Metse Phiyega	P.O. Box 250 Botha Hill KZN 3660		078 108 0080	086 756 8165			cliff@x2x.co.za	UPS		National	
71	Zylec Investments (Pty) Ltd	Metse Phiyega	P.O. Box 786890 Sandton 2146		072 772 4966	086 274 4548			info@zylec.co.za	UPS		National	