# COMPLAINTS AND COMPLIANCE COMMITTEE<sup>1</sup>

DATE: 15 September 2017 CASE NUMBER: 253 /2017

IN RE: POWERLINE (PTY) LTD

PANEL: Prof JCW van Rooyen SC

Councillor Keabetswe Modimoeng

Mr Peter Hlapolosa Mr Jacob Medupe

Mr Mzimkhulu Malunga

Mr Jack Tlokana

Matter prepared by Assessor Advocate. L Myeza

Coordinator of the CCC: Ms Lindisa Mabulu

## **JUDGMENT**

#### **JCW VAN ROOYEN SC**

17B(b) of the ICASA Act 2000.

## **BACKGROUND**

[1] On 28 March 2009 Powerline Communications (Pty) Ltd of physical address C/O Ross Pienaar, 1041 Schoeman Street, Hatfield, Pretoria was issued with an Individual Electronic Communications Service Licence (ECS) and an Individual

<sup>1</sup> An Independent Administrative Tribunal at the Independent Communications Authority (ICASA) Act 13 of

<sup>2000.</sup> It, inter alia, decides disputes referred to it in terms of the Electronic Communications Act 2005. Such a decision is, on application, subject to review by a Court of Law. The Tribunal also decides whether complaints from outside ICASA or references from within ICASA which it receives against licensees in terms of the Electronic Communications Act 2005 or the Postal Services Act 1998 (where registered postal services are included) are justified. Where a complaint is dismissed the decision is final and only subject to review by a Court of Law. Where a complaint is upheld, the matter is referred to the Council of ICASA with a recommendation as to sanction against the licensee. Council then considers a sanction in the light of the recommendation by the CCC. Once Council has decided, the final judgment is issued by the Complaints and Compliance Committee's Coordinator. A licensee, which is affected by the sanction imposed, has a right to be afforded reasons for the Council's imposition of a sanction. In the normal course, where Council is satisfied with the reasons put forward as to sanction by the Complaints and Compliance Committee, further reasons are not issued. Of course, copies of the final judgments is sent to the parties to the matter and is a public document. The final judgment is, once again, on application subject to review by a Court of Law. *The present matter does not relate to a sanction, but amounts to an advice by the CCC to Council in terms of section* 

Electronic Communications Network Services Licence (ECNS) by the Independent Communications Authority of South Africa ("ICASA"). These licences were placed before the CCC to decide whether to advise the Council of ICASA to make a declaratory order that the company no longer traded or had never traded in terms of the licences as issued to it by ICASA. On the papers before the CCC it appeared that the licensee had not filed financial statements with ICASA since it was issued with its first licence in 2006 – that licence having been converted to the present licences in March 2009.

[2] In the normal course, the licensee would have been called to appear before the CCC and explain what the position was. However, all attempts to contact the licensee were futile. It should be pointed out that, in any case, the Constitution of the Republic of South Africa<sup>2</sup> does not permit charges to be brought under repealed legislation, unless a charge was initiated while such legislation was still in operation.<sup>3</sup> The same principle applies to the enforceability of USAF fees and licence fees. Thus: what would have been before the CCC formally, would have been the non-compliance for the year 2011-2012.

## LICENSEE NON-SUBMISSION

[3] However, to get back to the present issue before the CCC in this matter. Despite a notices in the 2011 Government Gazette to file Annual Financial Statements for the year 2011-2012, there was no reaction from the licensee. In fact, there is no record of the licensee ever having communicated with Licence Compliance at ICASA after the issue of the 2011 licences. This matter was referred by ICASA ECS/ECNS Compliance Division to the CCC Coordinator in June 2013 so that it could be brought before the Compliants and Compliance Committee. It formed part of a substantial number of references by Compliance to the CCC Coordinator in June 2013. This created an administrative backlog of matters, each of which had to be processed in accordance with the rules of administrative justice and were, understandably, time consuming. The process of establishing whether the licensee had ever

<sup>2</sup> See section 35(3) (I). Cf. Masiya v DPP, Pretoria (Centre for Applied Legal Studies, Amici Curiae) 2007 (5) SA 30 (CC) at para [54]; Savoi v NDPP 2014 (5) SA 317 (CC) at para [73].

<sup>&</sup>lt;sup>3</sup> And it is constitutionally acceptable. Thus, the death penalty could not be imposed for murder committed even before the interim Constitution of the Republic became effective in April 1994.

become active in terms of its licences, also led to no response from the licensee and then, ultimately, a physical search as to whether the licensee still exists and, if so, whether it is operational. A Notice was also placed on the ICASA Website calling upon the licensee to respond within 21 working days. There was, once again, no response.

[4] The 2010 Regulations on Standard Terms and Conditions (made operational in September 2011) require a licensee to apply to the Authority if it is unable to become active in terms of the licence within 6 or 12 months from the time that the licence was issued to it. The different time periods are based on whether it is a network licence or not – the latter falling into the shorter period.<sup>4</sup> A substantial fine may be advised to Council by the CCC if an application to not commence operations after the said 6 or 12 months is not lodged with the Authority. This could, however, only be the result if the licensee had been charged before the CCC for not so applying. This was not the case before the CCC and the CCC is not permitted constitutionally to add charges to the initial charge referred to it by Compliance.<sup>5</sup>

# ATTEMPTS TO LOCATE THE LICENSEE

[5] The investigation by the Coordinator's Office commenced on 1 June 2017. Several attempts were made to obtain a response from the licensee as to the allegation of non-compliance. At the core of the matter was the question whether the licensee was or is active in terms of its licences. Attempts were made to reach the licensee at its physical address, on its email address, landline and the mobile phone of the contact person indicated in the licenses. The CIPC reported that it did not have the licensee on its list of companies and the erstwhile chartered accountants of the company responded by stating that it no longer represented the licensee. With the support of the ICASA inspectorate, it was established that the licensee was no longer at the premises indicated on the licences and that it is also not listed by the Wireless Access Providers Association. Lastly, the Licence Division at ICASA indicated

<sup>4</sup> Compare Regulation 5 of each of the Regulations attached. Note: there are different Regulations for Class licences.

<sup>&</sup>lt;sup>5</sup> Compare *Roux v Health Professions Council of SA & Another* [2012] 1 All South Africa Law Reports 49 (SCA)

that the licences had not been transferred, according to its records. Details of these attempts are set out in the documentation which was placed before the CCC by the Coordinator of the CCC.

#### **APPROACH**

[6] The approach of the CCC in similar cases, which came before it in 2015 and 2016, was that ICASA should not readily accept that a licensee has not commenced operations or that it is no longer operational, without notice. This cautionary approach is based on what Judge of Appeal Navsa stated in *MEC* for Social Development v Mdodisa 2010 (6) SA 415 (SCA):

It is clear that one cannot confidently deduce from what was stated by Ms Mpunzi that any of the actions contemplated in s 3(2)(b) of PAJA to give effect to procedurally fair administrative action were taken by anyone in the MEC's department, either in relation to the initial decision concerning the nature and duration of the grant, or in respect of its termination. On the contrary, one is constrained to accept M's assertion, as the court below did, that she received no communication from the department indicating the nature and duration of the grant, and that she was made to believe that the grant was a permanent one, subject only to annual statutory review. It is equally clear that there was no communication about its termination, nor was an opportunity provided to M to make representations before the grant was terminated. (Italics added)

[7] In light of the approach in the above matter, the CCC Coordinator has been at pains to undertake a thorough inquiry into claims that a licensee has never commenced to operate or ceased operating without notice to ICASA. The CCC is satisfied that the Coordinator's Office has, once again, undertaken such an investigation in the present matter and is satisfied that there is no reliable evidence that the licensee commenced business within the prescribed terms of six or twelve months or, at all. Furthermore, that all reasonable steps have been taken to establish whether the licensee still exists or might have commenced operations.

The conclusion is, accordingly, that the licensee has not commenced business or applied for leave from ICASA to commence business at a later stage. The result of the above investigation is that the company is no longer in existence, alternatively that the licences have not been made operational and that there is no prospect of their being made operational.

#### **ADVICE TO COUNCIL AS TO ITS FUNCTIONS**

[8]This is not a case where the CCC is advising Council as to an order in terms of section 17E(2) of the ICASA Act. The ultimate order would be in the nature of a declaratory order by Council that operations did not commence or have ceased. The CCC's decision, effectively, amounts to an advice to Council as to its functions in terms of section 17B(b) of the ICASA Act. One of Council's functions is, in terms of section 4(3)(e) of the ICASA Act, to revoke licences. In the normal course such a withdrawal will only take place after a full inquiry by the CCC and an advice to Council that the licence may be revoked as a sanction. However, in the present case it is clear to the CCC that a hearing cannot be held, simply because there is no trace of the licensee. It would also be senseless to issue a sanction against a respondent, the whereabouts or existence of which could not be established.

Accordingly, the CCC is left with no other option but to advise Council that there is no evidence that the licensee still exists or had become operational or, if it had become operational, there is no evidence that it is presently operational.

[9]The authority of Council to *revoke* a licence in terms of section 4(3)(e) of the ICASA Act would, in the CCC's view, also include the authority to declare that a licence no longer exists. The function of such an order is also to ensure certainty within this economic sphere and protect the public against licensees which have ceased operating formally or simply stopped having contact with ICASA. Furthermore, that if such a licensee is in fact still operating, the matter could be referred to the relevant Director of Publications to prosecute the earlier licensee in terms of section 17H(3)(b) of the ICASA Act for doing business as if it were a licensee, without a licence.

Such an order by Council should be formal and the most appropriate manner to achieve that, would be to place the notice hereunder in the *Government Gazette*.

A copy should also be placed on the ICASA Website.

## INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

The Individual Electronic Communications Network Services Licence (No 0322/IECNS/MAR/09) and the Individual Electronic Communications Service Licence (No: 0124/IECS/JAN/09) issued by the Independent Communications Authority of South Africa, effective from 28 March 2009, in terms of the Electronic Communications Act 36 of 2005, to Powerline Communications (Pty) Ltd with (as per the licenses) physical address C/O Ross Pienaar, 1041 Schoeman Street, Hatfield, Pretoria, Republic of South Africa are declared to expire on the date of this Government Gazette either since the licences were not made operational within the period prescribed by Regulation or since operations in regard to the licences have ceased without the licensee having applied to ICASA for authorization to do so. The licensee could also not be traced. It would, forthwith, amount to a criminal offence if the said company or anyone else were to operate under any one of the said licences.

	Date:/2017
CHAIRPERSON: ICASA	

It is so advised by the CCC

g. e. s. van Roogen

JCW van Rooyen SC

Chairperson of the CCC

The Members agreed with the above advice to Council as to its functions.

Date:17 September 2017