



**NOTICE TO EXTEND THE CLOSING DATE FOR WRITTEN SUBMISSIONS
FOR THE DRAFT END-USER AND SUBSCRIBER SERVICE CHARTER
AMENDMENT REGULATIONS, 2022**

On 31 March 2022, the Independent Communications Authority of South Africa ("ICASA / the Authority") published the Draft End-user and Subscriber Service Charter Amendment Regulations, 2022, and Explanatory Memorandum, in Government Gazette No. 46153.

Interested persons were invited to submit written representations within thirty (30) business days, which implied written submissions must be submitted by no later than 16:00 on Wednesday, 18 May 2022.

The Authority has received and considered requests from a number of stakeholders to extend the deadline to submit written representations.

The Authority hereby extends the closing date for receipt of written submissions regarding the Draft End-user and Subscriber Service Charter Amendment Regulations, 2022, to Friday, 17 June 2022, by no later than 16:00.

Written representations can be submitted electronically to eussc@icasa.org.za (in Microsoft Word or PDF), by post or hand delivery, and must be marked specifically for the attention of:

Chairperson: End User Subscriber Service Committee
Block C
350 Witch- hazel Street
Centurion
2146

Enquiries may be directed to Mr Sandile Mthombeni, telephonically on 012-568-3670, or via email to eussc@icasa.org.za.

When a person makes submissions to the Authority, such person may request that specific information be treated as confidential in terms of section 4D of the Independent Communications Authority of South Africa Act, 2000 (Act No. 13 of 2000) ("ICASA Act"). The request for confidentiality must be accompanied by a written statement explaining why the specific information should be treated as confidential in terms of section 4D of the ICASA Act. Persons requesting confidentiality are thus urged to acquaint themselves with the ICASA Guidelines for Confidentiality Request published in Government Gazette No. 41839 on 17 August 2019.

Where a request for confidentiality is refused, the person who made the request will be granted an opportunity to withdraw such information and provide the Authority with a redacted version of their submission.

Persons submitting written representations are further invited to indicate, as part of their submissions, whether they require an opportunity to make oral representations.



DR. KEABETSWE MODIMOENG

CHAIRPERSON

DATE: 13/05/2022