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Ref No: 17/2/2/1 – 454/2023

Ms. Eloise Cilliers

Legal Representative for Session
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PER EMAIL: eloise@barnardinc.co.za

Dear Ms. Cilliers

**MOBILE TELEPHONE NETWORKS PROPRIETARY LIMITED (MTN) AND SESSION
TELECOMS PROPRIETARY LIMITED (SESSION)– CASE NUMBER: 454/2023**

The above matter has reference.

1. On 26 April 2023, MTN lodged a formal complaint with the CCC for investigation in terms of section 17B of the ICASA Act pursuant to the Authority's Gauteng Regional Office's "Investigation Report/Findings".
2. MTN alleged that Session is improperly misusing the numbering resources allocated to it by the Authority by conducting various forms of interconnect bypass activities such as calling line identification (the "CLI") manipulation, call refiling and sim-boxing.
3. The CCC adjudicated the matter 26 September 2023, 9 September 2024, 7 August 2025 and 30 October 2025, and made the following findings:
 - (a) Session breached Regulation 6(3)(f) of the Numbering Regulations in that it used invalid Numbers (i.e. numbers with less than 8 (eight) characters or more than

11 (eleven) characters). It also used numbers that had not been allocated to it at the time.

- (b) Session breached Regulation 6(3)(g) in that it failed to ensure that all numbers allocated to it are used efficiently and effectively. Session's allocated numbers are not being efficiently and effectively used for the purpose for which they were intended. In addition, Session is not directing communications to MTN's network efficiently and is not using MTN's network and services efficiently. The conduct described above is also indicative of broader non-compliance with the regulatory framework governing the proper use and management of numbering resources

4. As a result, CCC made the following recommendations to Council:

- 4.1. Direct Session to desist from further contravention of the regulations set out in the Charge Sheet.
- 4.2. Grant an Order barring Session numbers in accordance with Regulation 9(2) read with Regulation 9(1) of the Numbering Plan Regulations to prohibit Session from routing communications from or to affected numbers to avoid any further harm to MTN, and barring of identified numbers linked to the contraventions.
- 4.3. That the Authority utilises its power in terms of Regulation 7(1) of the Numbering Plan Regulations, to withdraw the affected numbers;
- 4.4. That the Authority imposes a penalty in terms of Regulation 25 of the Numbering Plan Regulations, being an amount of R3 000 000.00 for contravention of Regulation 6(3)(f); and R3 000 000.00 for contravention of Regulation 6(3)(g).
- 4.5. That the fine is payable as follows: 25% of the total fine amount is payable immediately within 7 days of the issuing/publication of ICASA's decision.
- 4.6. The balance of the fine is payable in 3 equal instalments, with the first payment due within 90 days of the due date of the first payment, and every subsequent payment due within a further 180 and 270 days from that date.
- 4.7. In determining the appropriate penalty, the Authority considered:
 - (a) the seriousness of the contravention;
 - (b) the Respondent's failure to cooperate with the investigation;
 - (c) the likely duration of the conduct;
 - (d) the potential financial benefit derived; and
 - (e) the need for deterrence within the sector.

- 4.8. Direct that the Authority closely monitors Session's on-going conduct to ensure that the Order issued is complied with.
- 4.9. Direct that Session submits a written report to the Authority, once every month for a period of twenty-four (24) months, in respect of its obligations in terms of the Numbering Plan Regulations, including, Call Data Records and call termination activity in respect of international call traffic received by or routed through its network.
5. On 18 June 2026, the Council of ICASA approved the recommendations of the CCC as indicated in paragraph 4 above, having considered the reasons advanced by CCC in their judgment.
6. For your attention, the judgment of the Authority is attached and marked as Annexure "A".

Yours Sincerely



Mothibi G. Ramusi

ICASA Chairperson

Date: 03/07/2026

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