



## LIST OF AWARDED BIDS

Bid Number	Bid Name	Division	Award Letter	Awarded Bidder	Award Value	BBBEE Contribution Level	BBBEE Points Claimed
ICASA 46/2020	APPOINTMENT OF A SERVICE PROVIDER FOR OPTIMIZATION OF COMPLAINTS HANDLING AND CASE MANAGEMENT PROCESS ON THE CRM SYSTEM AND MOBILE HANDHELD DEVICES	CORPORATE SERVICES	Yes	<b>Cloud 4 SA</b>	R3 392 500.00 (Including VAT).	1	20