

"FORM C**APPLICATION TO AMEND AN INDIVIDUAL LICENCE
(Regulation 9)****INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA***Note:*

- (a) *Applicants must refer to the Electronic Communications Act, 2005 (Act No. 36 of 2005) ("the Act") and any regulations published under that Act with regard to the requirements to be fulfilled by applicants.*
- (b) *Information required in terms of this Form which does not fit into the space provided may be included in an appendix attached to the Form. Each appendix must be numbered with reference to the relevant part of the Form.*
- (c) *Where any information in this Form does not apply to the applicant, the applicant must indicate that the relevant information is not applicable.*

1. PARTICULARS OF LICENCE	
1.1 Licence number:	007/RE/COMMERCIAL/R/MAR/22
1.2 Nature of services authorised to be provided in terms of the Licence:	A COMMERCIAL SOUND BROADCASTING SERVICE

1.3	Attach a copy of the Licence that is the subject of this application. The copy of the Licence must be marked clearly as Appendix 1.3 of FORM C .	
2. PARTICULARS OF APPLICANT (LICENSEE)		
2.1	Full name of applicant:	RADIO IGAGASI 99.5 PTY LTD
2.2	Designated Contact persons (Maximum of two):	MINENHLE DLAMINI
2.3	Applicant's principal place of business	SHOP U128, CORNUBIA MALL, CRN FLANDERS & TACOMA DRIVE BLACKBURN ESTATE, 4319
2.4	Applicant's postal address:	PO BOX 4995 DURBAN 4000
2.5	Applicant's Telephone number/s:	031 584 5300
2.6	Applicant's mobile number/s	071 896 6115
2.7	Applicant's Telefax number/s:	N/A
2.8	E-mail address of designated contact persons (maximum of two):	minenhlen@gagasi995.co.za

3. PROPOSED AMENDMENT TO THE LICENCE
3.1 Set out the proposed amendment/s (with reference to existing clauses in the licence, including trading name/station name for broadcasting services) to the licence which is/are the subject of this application:
ANNEXURE A OF FORM C - ATTACHED
3.2 Set out the reasons for the proposed amendment/s to the Licence. If the amendment is regarding programming, please attach research undertaken supporting the proposed amendment. Please attach research report as Annexure 3.2. The report must indicate what necessitates the proposed amendment/s.
ANNEXURE B OF FORM C - ATTACHED
3.3 Explain the implications (if any) of the proposed amendment/s, with specific reference <i>inter alia</i> to the provisions of section 10(1) (a), (b), (c), (d) and (f) of the Act:
ANNEXURE C OF FORM C - ATTACHED

4. RADIO FREQUENCY SPECTRUM
4.1 Indicate whether the applicant holds a radio frequency spectrum Licence. If so, provide details thereof and attach a copy of the radio frequency spectrum Licence marked clearly as Appendix 4.1 of FORM C :
YES
4.2 If an amendment to the applicant's radio frequency spectrum Licence is necessary, a separate application to amend the applicant's radio frequency spectrum Licence must be submitted to the Authority in this

regard at the same time as this application.

5. UNDERTAKINGS

5.1 Provide details of undertakings (if any) and other matters which, in the applicant's view, the Authority may need to take into consideration:

ANNEXURE D OF FORM C - ATTACHED

5.2. Attach a resolution signed by the majority of the members of the board of directors authorising the person signing and submitting this application marked clearly as Appendix 5.2 of FORM C.

The person signing the application on behalf of the applicant must acknowledge as follows:

I acknowledge that the Authority reserves the right to have any Licence amended pursuant to this application set aside, should any material statement made herein, at any time, be found to be false.

Signed 

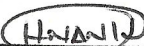
(APPLICANT)

I certify that this declaration was signed and sworn to before me at
DURBAN OFFICE on the 10TH day of OCTOBER 2025 by the deponent who
acknowledged that he/she:

1. knows and understands the contents hereof;
2. has no objection to taking the prescribed oath or affirmation; and
3. considers this oath or affirmation to be truthful and binding on his/her conscience.

COMMISSIONER OF OATHS

I certify that this document is a true copy of the original which,
was examined by me and that, from my observations,
the original has not been altered in any manner.


SIGNATURE

Commissioner of Oaths - Hlengiwe Naniso
Designation: Professional Accountant (SA)

Date: 10/10/2025
Shop U128, Cornubia Mall, Cnr Flanders and Tecoma Drive

Name:

Address:

Capacity:

(...end of substitution)"

ANNEXURE A OF FORM C

- Application to Amend Radio Frequency Spectrum License.

1. Proposed Amendments (Annexure A)

Gagasi FM seeks to amend its current Radio Frequency Spectrum Licence by adding a ninth transmitter that will operate as a gap-filler for the Empangeni–Richards Bay corridor.

Technical parameters of the additional installation

Item	Specification
Station name	Empangeni
Site owner	Sentech
Operating frequency	102.1 MHz
Geographic position	28° 44' 38" S, 31° 53' 31" E
Site elevation	137 m amsl
Mast height	52 m
Centre of radiation	167 m agl
Emission designator	250KF8EHF
Transmitter power output	2 000 W
Antenna gain	7.5 dBd
Effective radiated power	1 kW (vertical polarisation)
Antenna pattern	Directional, null fill enabled
Beam azimuth and tilt	To be confirmed with the Authority

The transmitter will integrate into the existing satellite programme feed and Sentech telemetry network, ensuring uniform delay, RDS identity and remote fault logging across all sites. No changes are proposed to the eight licensed transmitters already in service.

INDIVIDUAL SOUND RADIO FREQUENCY SPECTRUM LICENCE AMENDMENT SCHEDULE OF TECHNICAL SPECIFICATIONS

ICASA

IGAGAS19.5 FM

TRANSMITTER SITE NAME	GEOGRAPHIC COORDINATES		FREQ MHz	HEIGHT (m)		EMISSION OF DESIGNATION OF	FREQUENCY STABILITY/HZ	SPURIOUS EMISSION	MAX. DEVIATION	MAX. ERP/KW	ANTENNA		SIGNAL DISTRIBUTION
	LONGITUDE	LATITUDE		SITE	MID-AIR						AZIM	POL.	
DURBAN NORTH	31E02.24	29S45.32	100.1	149	50	2500F3E3HF	2000	60dB/1mV	75 kHz	5	OMNI-DIRECTIONAL	V	SENT-CH
GREYTON	30E32.10	29S00.46	89.6	1557	129	2500F3E3HF	2000	60dB/1mV	75 kHz	10	OMNI-DIRECTIONAL	V	SENT-CH
GLENGOE	29E56.51	28S09.04	107.9	1771	102	2500F3E3HF	2000	60dB/1mV	75 kHz	10	OMNI-DIRECTIONAL	V	SENT-CH
JOHANNESBURG	30E43.00	28S46.11	90.5	847	198	2500F3E3HF	2000	60dB/1mV	75 kHz	25	OMNI-DIRECTIONAL	M	SENT-CH
PORT SHEPSTONE	28E02.51	29S41.37	100.5	494	159	2500F3E3HF	2000	60dB/1mV	75 kHz	10	OMNI-DIRECTIONAL	V	SENT-CH
PRETORIA (ZBUR)	30E19.49	25S34.47	90.6	1029	75	2500F3E3HF	2000	60dB/1mV	75 kHz	0.1	DIRECTIONAL	V	SENT-CH
NOUVEAU	29E11.07	28S52.04	99.1	1717	129	2500F3E3HF	2000	60dB/1mV	75 kHz	10	OMNI-DIRECTIONAL	V	SENT-CH
LILUND	31E23.36	29S27.00	94.7	967	100	2500F3E3HF	2000	60dB/1mV	75 kHz	30	DIRECTIONAL	V	SENT-CH

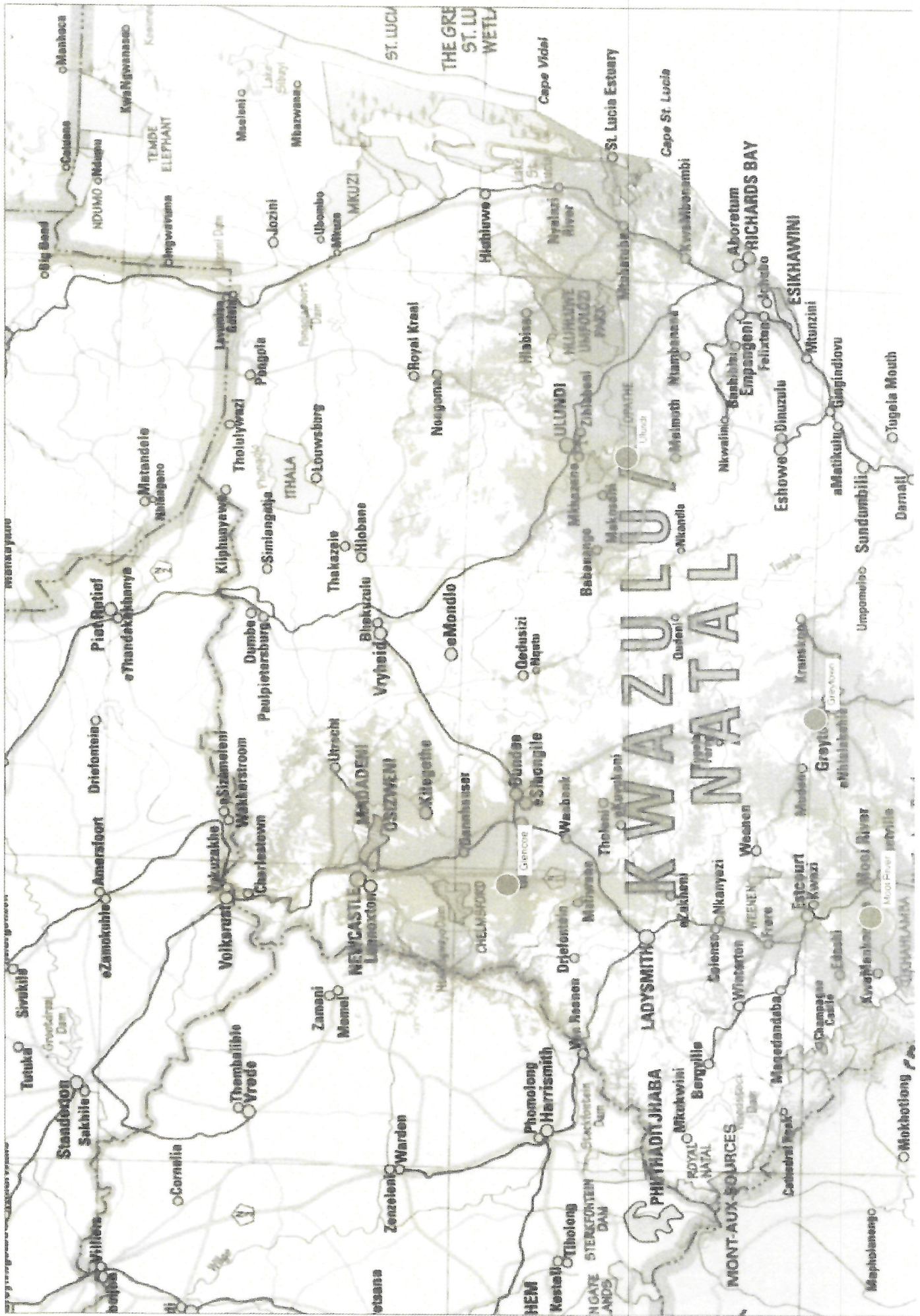
Compiled by: 
B. Sethele
RF Specialist: Broadcasting Spectrum

Approved by: 
M. Mchunu
Acting SM: FREQ SPEC

Date: 15/05/2014

TRANSMISSION SPECIFICATIONS FOR IGAGASI FM NETWORK IN THE KWAZULU NATAL PROVINCE

STATION		CODE		GEO. CO-ORDINATES						HEIGHTS			TRANSMITTER			ANTENNA						FEED		
NAME		LATITUDE		LONGITUDE		SITE	MAST	ANT	FREQ	CH	PWR	GAIN	ERP	DIR	BEAM		NULL		POL	TYPE	FROM			
		Deg	Min	Sec	Deg										Min	Sec	AZM	WIDTH				TILT	FILL	
DUREAN		N53	-29	-46	-12	30	43	0	841	249	180	99.5	120	5	7	25	ND	0	360	0.75	N	VER	MS410	STL
DUREAN NORTH		N53.1	-29	-45	-52	31	2	24	149	60	50	100.1	126	0.5	10.8	6	DIR	295	220	1	N	VER	N53	RBR
GLENCOE		N75	-28	-9	-4	29	56	51	1711	138	102	107.9	204	1	10	10	ND	50	360	1	Y	VER	N64	RBR
GREYTOWN		N64	-29	0	-46	30	32	10	1557	164	128	88.6	11	1	10	10	ND	85	360	1	Y	VER	N53	RBR
MOORIVER		N63	-29	-11	-7	29	52	4	1717	164	128	89.1	16	1	10	10	ND	20	360	1.5	Y	VER	N53	RBR
PETERMARITZBURG		N53.2	-29	-34	-47	30	19	49	1059	95	75	58.5	110	0.1	0	0.1	DIR	95	180	0	N	VER	N53	RBR
PORT SHEPSTONE		N40	-30	-44	-8	30	17	18	494	218	158	103.5	160	1	10	10	ND	0	360	1.6	Y	VER	N53	RBR
ULUNDI		N133	-28	-27	0	31	23	38	1020	140	100	94.7	72	3	10	30	DIR	0	220	0	Y	VER	N64	RBR



ANNEXURE B OF FORM C

2.Reasons for the Proposed Amendment.

Field strength surveys and listener feedback reveal a persistent reception void of approximately seventy kilometres on the N2 between Mtunzini and the southern suburbs of Richards Bay. The Durban service on 99.5 MHz decays below protected-field strength near Mtunzini, while the Ulundi service on 94.7 MHz does not deliver a reliable signal until vehicles approach Richards Bay proper. Commuters travelling between Durban and Richards Bay therefore experience audio dropouts and loss of RDS functionality through Empangeni, Esikhawini and the adjacent industrial zone.

By introducing a 1 kW directional transmitter at Empangeni, Gagasi FM will lift the protected 60 dB μ V/m contour over the entire corridor, eliminate service interruptions and meet repeated audience requests for improved continuity. Propagation studies confirm that the installation remains spectrum-efficient and keeps interfering field strengths to below –66 dB μ V/m at all co-channel and adjacent-channel services.



ANNEXURE C OF FORM C

3.3 Implications of the Proposed Amendment (with reference to Section 10(1)(a)–(d) and (f) of the ECA)

Gagasi FM is applying for an amendment to its Radio Frequency Spectrum Licence to include an additional frequency. This requires a corresponding amendment to the Individual Broadcasting Service Licence. Should ICASA approve the spectrum amendment, the broadcasting licence must be updated to reflect the inclusion of this frequency, thereby ensuring alignment and compliance between the two licences in terms of Section 31(2) of the ECA.

The implications of this proposed amendment are as follows:

- **Section 10(1)(a) – Economic viability**

The amendment will not negatively affect the economic viability of the licensee. On the contrary, the addition of the frequency strengthens sustainability by ensuring better coverage and more reliable access for advertisers and audiences within the licensed area.

- **Section 10(1)(b) – Public interest**

The amendment promotes public interest by extending reliable access to Gagasi FM's broadcast. Communities that previously experienced weak reception will now benefit from consistent service, which enhances diversity and universality of broadcasting.

- **Section 10(1)(c) – Technical capacity**

Gagasi FM has the infrastructure, expertise, and systems in place to operate on the additional frequency. The technical team can manage integration seamlessly, without disruption or degradation of broadcast quality.

- **Section 10(1)(d) – Consumer interests**

The amendment is beneficial to consumers, as it improves signal strength, reduces service gaps, and enhances overall reception quality. This directly supports listener satisfaction and protects consumer interests.

- **Section 10(1)(f) – Policy and regulatory compliance**

The amendment ensures compliance with ICASA's policy and regulatory framework. Aligning the service licence with the amended spectrum licence guarantees consistency, regulatory certainty, and proper enforcement of the licensing conditions.

The proposed amendment has positive implications across economic, technical, consumer, and regulatory dimensions, while ensuring that both licences remain fully aligned and compliant with the Electronic Communications Act.

ANNEXURE D OF FORM C

Annexure D is an indication of viewer and stakeholder feedback describing the signal quality in the North Coast.

- Pages 1 – 5: a survey conducted with 205 listeners complete with their feedback
- Pages 6: Latest BRC rams report with line 3 indicating that 40 listeners left Gagasi Fm due to reception issues.
- Page 7: Official letter from the King Cetshwayo Municipality requesting for improved transmission as signal does not reach certain areas as indicated in the letter.

The following pages (page 8-10) will indicate the show pages posting requests from the public and their comments thereafter.

- Page 8 of Annexure D: Gagasi FM Sports Page
- Page 9 of Annexure D: The Uprising on Gagasi FM
- Page 10 of Annexure D: The Gagasi Fast Lane

North Coast transmission survey

Summary

1,797

 Viewed

731

 Total Responses


205

Completed

28.04%

 Completion Rate

526

 Dropouts

52 sec

 Average Time

 6% Desktop / LAPTOP

84% Windows

7% Mac

9% Linux

0% Other


 94% SMARTPHONES

76% Android

24% iPhone

0% Windows

0% Other

 0% TABLETS

0% iPad

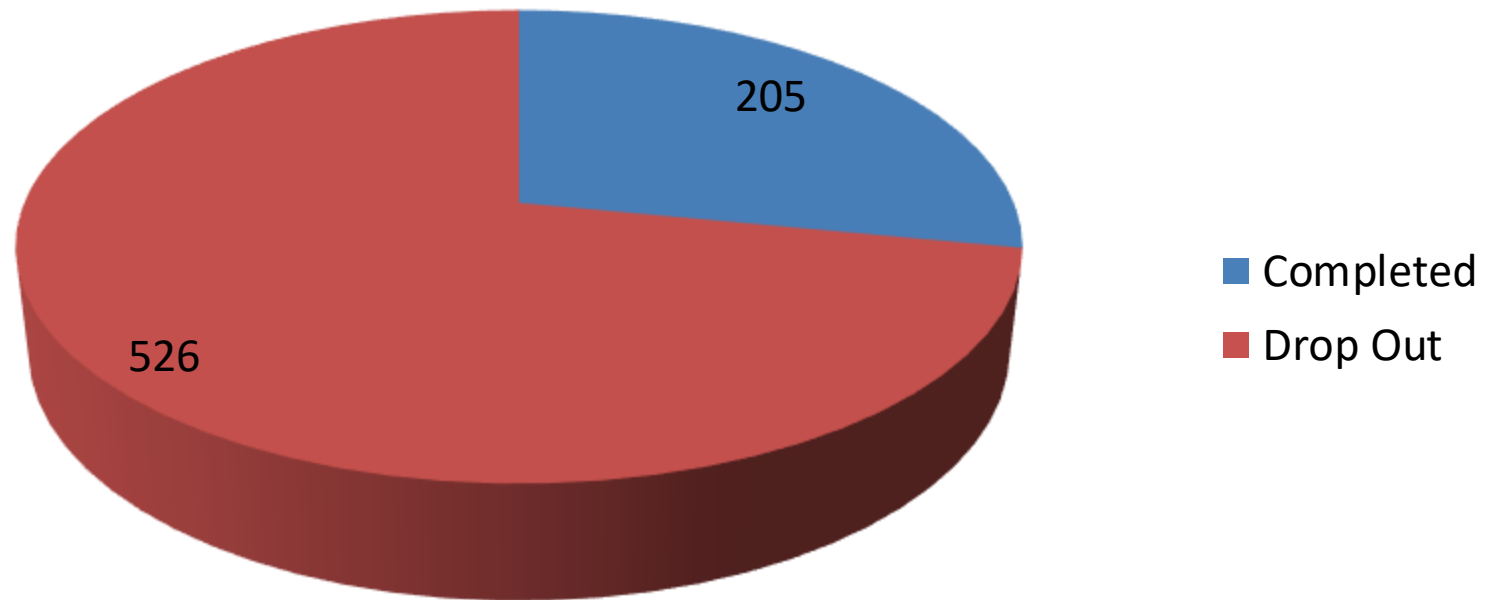
100% Android

0% Windows

0% Other

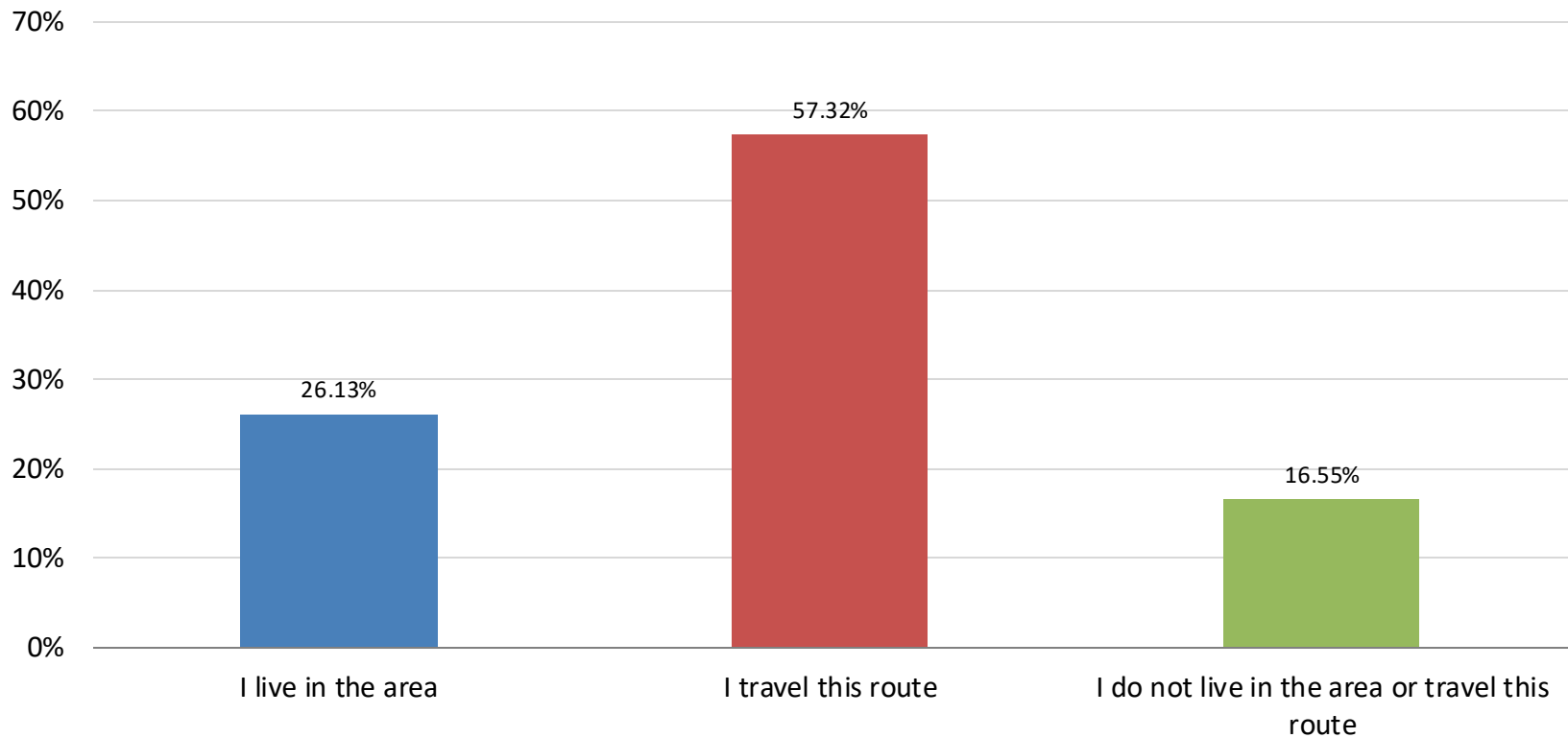
Survey Overview

Completion / Dropout



Do you ever travel between eThekweni and Richard's Bay or live in the King Cetshwayo District or surrounding area?

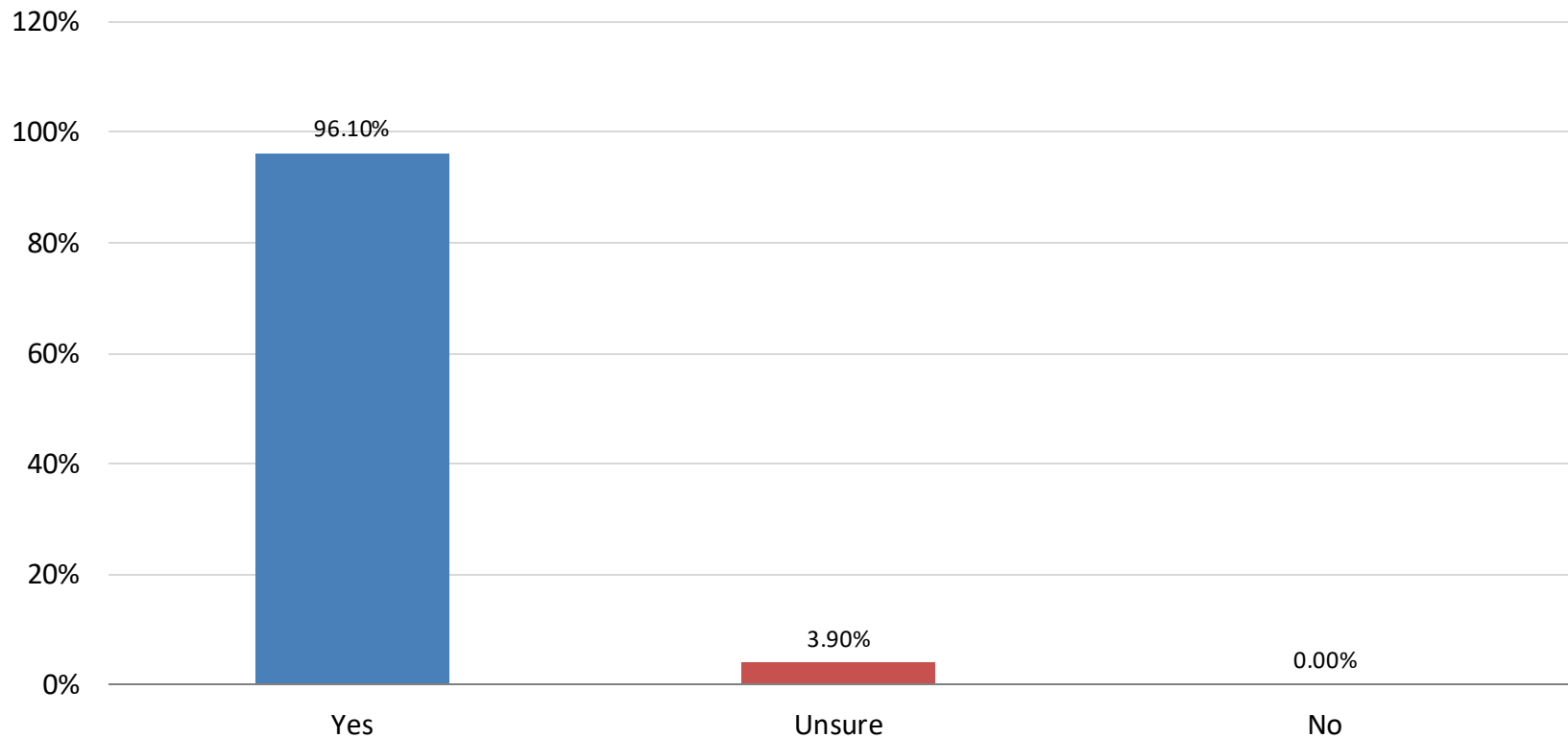
N=731



Mean : 1.904 | Confidence Interval @ 95% : [1.857 - 1.951] | Standard Deviation : 0.647 | Standard Error : 0.02

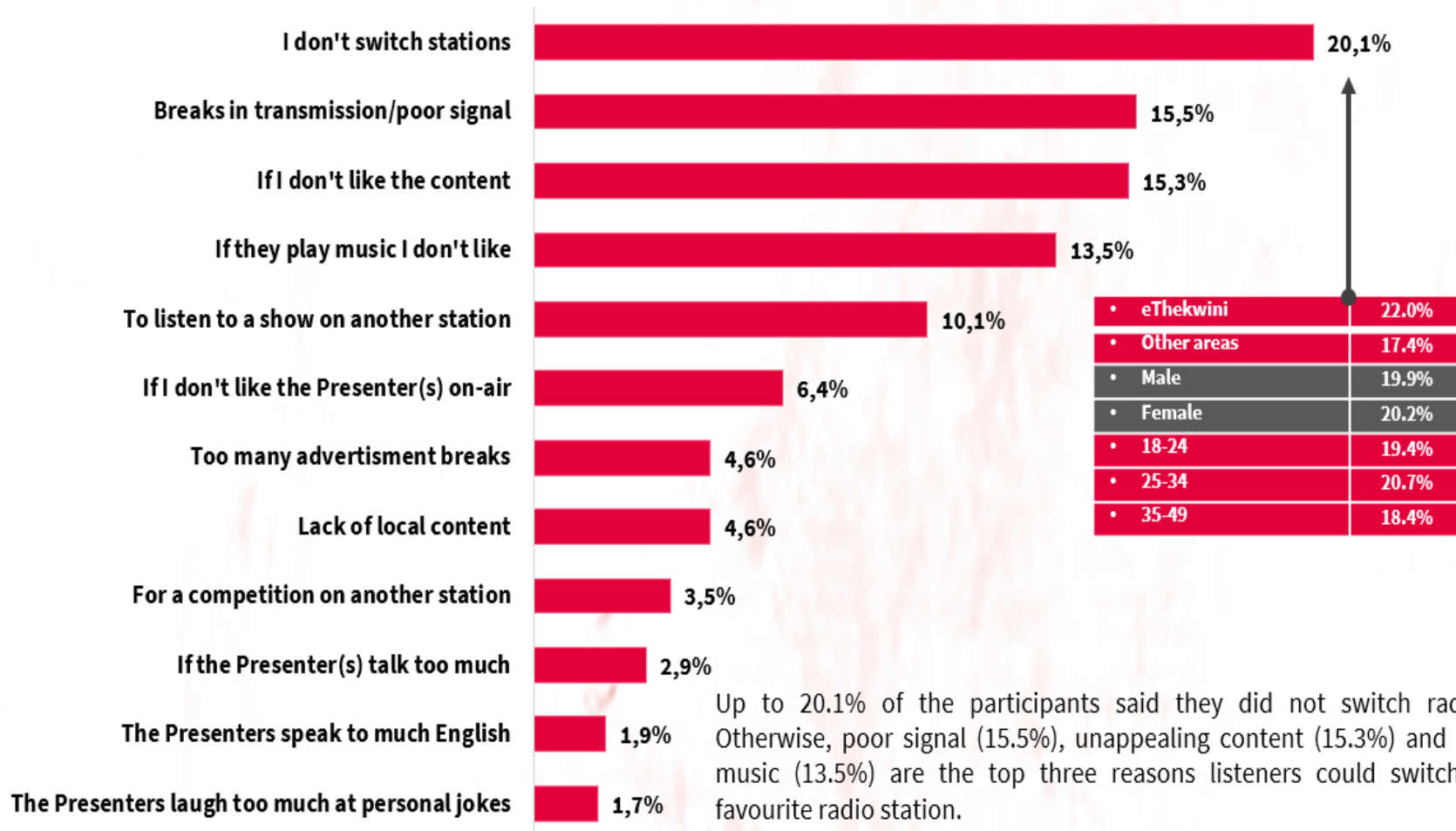
Would a stronger signal on the route between eThekwinini and Richard's Bay improve your Gagasi FM listening experience?

N=205



Mean : 1.039 | Confidence Interval @ 95% : [1.012 - 1.066] | Standard Deviation : 0.194 | Standard Error : 0.01

What is the MAIN reasons you would switch from your favourite radio station to another?



Reason stopped listening by station - Gagasi FM	Totals
Totals	43 592
Other	114
Reception issues in my area	40
Prefer another station	40
Did not like the programming	34
Did not like the content, discussion topic or tone	24
Didn't like the station anymore	23
Did not like the song or music playing	23
My routine changed/don't have time to listen to that station	18
Moved to another area where station not available	14
They changed the line	7
Not enough local content	7
Did not like the presenter	5
They changed the presenter	5
Switched to an audio streaming service like Spotify	3
Not enough international content	3
Switched to a podcast service	2

Source: BRC RAMS September 2023 ('000)

N=64000

This was as per the last RAMS diary before the contract with IPSOS was cancelled



Our ref: signal/10/25

King Cetshwayo District Municipality
Prince Mangosuthu Buthelezi House
Richards Bay
3900
08 October 2025

The Station Manager
Gagasi FM
Durban

Dear Sir/Madam

REQUEST FOR IMPROVED RADIO TRANSMISSION AROUND RICHARDS BAY AND KWAMBONAMBI & KWESAKWAMTHETHWA AREAS

I wish to request that Gagasi FM kindly looks into the issue of your radio connection and transmission around the Richards Bay area. At present, your station's signal does not reach some parts of the community, particularly in KwaMbonambi, Ntambanana, Sangoyane and other surrounding areas.

Gagasi FM is not only a popular and trusted radio station in KwaZulu-Natal, but also one of the mediums of communication that we, as the Municipality, use to cascade important messages, announcements, and notices to our residents. Limited signal coverage in these areas therefore affects our ability to effectively reach the broader community.

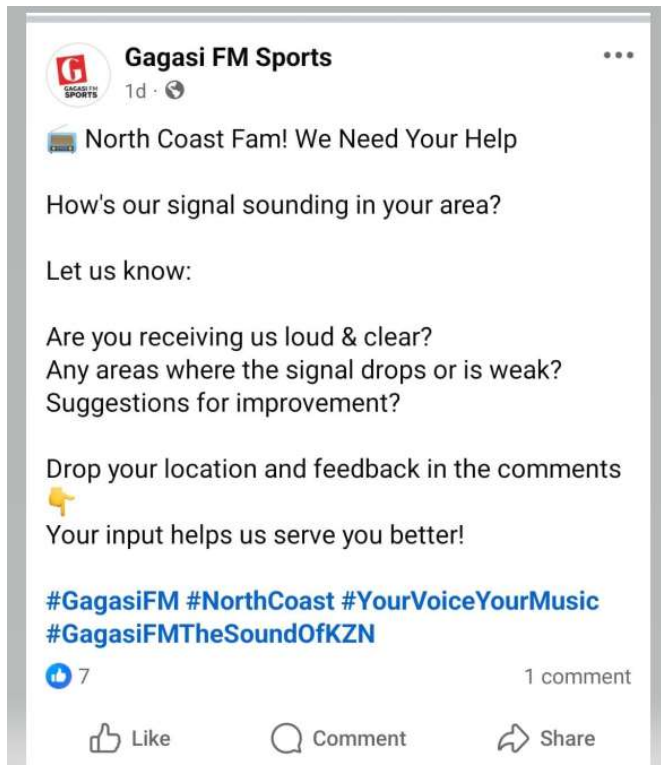
We kindly appeal to your technical department to assess the signal coverage and consider improving the transmission strength in the Richards Bay, KwaMbonambi, Ntambanana, Sangoyane and other surrounding areas.

Your attention to this matter will be highly appreciated.

Yours faithfully

Thami Shangase
Manager: PR and Communications
King Cetshwayo District Municipality
Contact: 064 707 1790
Email: shangaset@kingcetshwayo.gov.za





Page 9 of Annexure D

